



DEPARTMENT OF VETERANS AFFAIRS  
Edward Hines, Jr. Hospital  
Hines, IL 60141

December 21, 2010

To Whom it May Concern,

Axis Homecare Services LLC, Chicago IL, continues to provide Homemaker and Home Health Aide services to the Veterans served by the Edward Hines Jr. VA Hospital through the Hines Homemaker Home Health Aide program and the Spinal Cord Injury Homemaker Home Health Aide program. As a center for Spinal Cord care for the VA in the midwest it is important to have Home Health Agencies that can accommodate the needs of our spinal cord injured Veterans. Axis has been able to fulfill this need for Hines VA Hospital.

As a component of the oversight duties for Home Health vendors, I monitor and interact with this agency frequently. During these interactions Axis has demonstrated provision of excellent care and services to our Veterans. Additionally, I oversee the Social Workers that monitor service provision and patient satisfaction via contact with patients enrolled in Homemaker Home Health Aide services. Patients receiving services from Axis have always reported satisfaction with the services provided.

It is with pleasure that the Edward Hines Jr. VA Homemaker Home Health Aide program supports Axis Homecare Services in their continued endeavors to provide Home Health Care services. Please feel free to contact me with any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph M. Ader", is written over the typed name.

Joseph M. Ader, LCSW  
Social Work Clinical Manager  
Homemaker Home Health Aide Program  
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